
Community Service Project

This event recognizes FBLA chapters that successfully implement community service projects to serve the citizens of their community.

Project Purpose

Reports must describe one chapter project that serves the community. The project must be in the interest of the community and be designed for chapter participation rather than individual participation. Local chapters are encouraged to perform a wide range of service activities but to focus on one project in detail for this report.

Career Cluster(s):

Business, Management, and Administration; Information Technology

Business Education Curriculum Standard(s):

Communication, Management, Marketing

Competencies

In this event, students should be arranging the report logically and in proper business style as well as demonstrating correct spelling and grammar. There should be an explanation of the community partnership while describing the project development and implementation. Participant(s) should report results of the project and analyze project's success and areas of improvement.

During the performance section, participant(s) should demonstrate good communication skills and effectively answer questions. Making a professional presentation is essential for this event. Participant(s) should be verbally describing the project development, implementation, and the benefits of the project to the community, in a logical and systematic manner.

State Eligibility

Each local chapter may enter one (1) report. The local chapter must be on record in the Pennsylvania state and the FBLA-PBL national offices as having paid dues by January 31 of the current school year.

The top 10 rated reports from among those submitted will be required to give an oral presentation at the SLC. For the oral presentation, one to three (1-3) members from each chapter may be part of the team to present that oral presentation. Those members may already be qualified to compete at the SLC in another event, or the chapter may choose other members to attend the SLC to participate in this oral presentation.

At the State Leadership Conference, the chapter adviser must confirm students' participation in the event. Participants who are not confirmed will be disqualified.

State Regulations

Written Report

1. Report formats **must** follow the same sequence shown on the rating sheet found in these guidelines. If the information is not available for a particular criterion, include a statement to that effect in the report. The report must be similar to that of a business report with substantiated statements in a clear and concise format.
2. Written reports **must** adhere to the following technical requirements. Penalty points will be given if the written project doesn't adhere to the report cover and report content guidelines.

A. Report Contents

- a. Reports **must** contain a table of contents with page numbers. A title page, divider pages, and appendices are optional and must be included in the page count.
- b. Report pages **must** be numbered.
- c. Reports **must not** exceed thirty (30) pages, including the title page, table of contents, divider pages, and appendices. Front and back covers are not counted in the page limit.
- d. Pages **must** be standard 8 ½" x 11" paper.
- e. Pages **must not** be laminated or bound in sheet protectors.
- f. Reports may be single- or double-spaced.
- g. Each side of the paper providing information **is** counted as a page.
- h. Valuable items **must not** be included with the report. Copies should be sent rather than important original documents.
- i. No items may be attached to any page in the report. Scrapbooks and loose or bulky exhibits **are not** acceptable.
- j. Follow the rating sheet sequence in writing the report.

B. Report Cover

- (1) Both a front and back cover **are** required.
 - (2) Front covers **must** contain the following information: the name of the school, the state, the name of the event, and the year (20xx-20xx). Report covers may also contain additional information.
 - (3) Report covers **must** be of a weight such as cover stock, index stock, or card stock.
 - (4) Covers **must not** be in plastic binders, be laminated, or have a plastic sheet overlaying the printed cover.
 - (5) Cut out stock covers are allowed, but the page containing the cover information is counted in the page count.
 - (6) Two- or three-ring binders **are not** acceptable as report covers.
 - (7) No items, such as labels or decals, may be attached to the front cover.
 - (8) Report covers **must not** exceed 9 1/2" x 12".
 - (9) All reports **must** be bound (e.g. tape binding, spiral binding).
 - (10) Report covers are not counted against the page limit and may contain other information unless they are cut out.
3. Creativity through design and meaningful graphics is encouraged.
 4. Reports must be prepared by student members, not advisers. Local chapter advisers should serve as consultants to ensure that the report is well organized, contains substantiated statements, and is written in an acceptable business style.
 5. FBLA-PBL encourages local chapters to cooperate on projects during the year. However, each chapter involved in the project must write and submit an independent report.
 6. Reports must describe activities of the chapter that were conducted between the start of the previous State Leadership Conference and the start of the current State Leadership Conference.

State Procedure

Preconference Requirements

1. The participant(s) must submit the following items:
 - a. An event entry form, which is posted on the PA FBLA web site, certified by the local chapter adviser.
 - b. Four (4) copies of the written report.
2. **The materials must be received by the PA FBLA Executive Director/State Chairman by the deadline date published at www.pafbla.org/importantdates.php, which is posted on the PA FBLA web site. Failure to submit these documents by the received by date will result in the participants being disqualified.**

Conference Requirements

Oral Presentation

1. A maximum of three (3) members may represent the chapter in making the oral presentation. The members may already be qualified to attend the SLC in another competitive event, or the chapter may choose 1-3 additional members to attend the SLC to make the presentation.
2. The team members must perform all aspects of the presentation (e.g., speaking, setup, operating AV equipment, etc.) Other representatives of the chapter may provide no additional assistance. All team members must participate in the presentation.
3. Participation in a chapter event oral presentation will not preclude a member from competing in an individual or team competitive event. The chapter adviser must check the conference schedule to make sure all participants have no conflicts with other competitive events.
4. Visual aids and samples specifically related to the project may be used in the presentations. However, no items may be left after the presentation with either the judges or the audience.
5. Advisers may not participate during the actual delivery of the presentation, including assisting with setup, distribution of handouts, operation of audiovisual equipment, etc.
6. Five (5) minutes will be allowed to set up and remove equipment or presentation items.
7. The chapter must provide all equipment for the presentation.
8. Seven (7) minutes to describe the project and the results obtained.
9. A timekeeper will stand at the end of six (6) minutes and again at seven (7) minutes. When the presentation is finished, the timekeeper will record the time used, noting a deduction of five (5) points for any time over 7 minutes. Following each presentation, the judges may conduct a three-minute (3) question-and-answer period.
10. **The participants must comply with the PA FBLA Dress Code which can be found at www.pafbla.org/dresscode.php. If the participants do not comply, the participants will not be admitted to the performance area until he or she is in compliance.**

State Judging

Reports will be screened to determine if chapters have complied with event eligibility and regulations. A panel of judges will then select the winners, and all decisions of the judges are final.

If there is a tie after the written portion in determining the top 10 finalists to attend the SLC, ties will be broken based on the following:

First Tiebreaker

- Total points of the *Content* section on the rating sheet.

Second Tiebreaker

- Total points of the "Clear and concise presentation with logical arrangement of information following the rating sheet categories" category of the *Report Format* section on the rating sheet.

Third Tiebreaker

- Total points of the "Correct grammar, punctuation, spelling, and acceptable business style" category of the *Report Format* section on the rating sheet.

If there is a tie after the written portion and the oral presentation portion of the event, ties will be broken based on the following:

First Tiebreaker

- Total points of the *Written Report* rating sheet.

Second Tiebreaker

- Total points of the *Content* section on the rating sheet.

Third Tiebreaker

- Total points of the “Demonstrates the ability to effectively answer questions” category of the *Delivery* section on the rating sheet.

Tiebreaker implementation examples can be found in this handbook or at www.pafbلا.org/tiebreakers.php.

State Awards

The state will present a maximum of ten (10) awards at the State Leadership Conference.

National Conference Eligibility

The first- and second-place award winning projects at the State Leadership Conference are eligible for entry at the National Leadership Conference. All NLC qualifiers will be expected to present a seven-minute oral presentation at the NLC. Advisers and participants should refer to the latest edition of the National Chapter Management Handbook for official National Leadership Conference event guidelines.

In the event that the local chapter of the first- or second-place winning project cannot attend the National Leadership Conference or does not wish to have its project submitted for competition at the National Leadership Conference, it is the responsibility of the:

local chapter adviser

- to contact the PA FBLA Executive Director/State Chairman about not participating at the National Leadership Conference.

PA FBLA Executive Director/State Chairman

- to contact the next eligible award winner about participating at the National Leadership Conference.



COMMUNITY SERVICE PROJECT

Report Rating Sheet

Evaluation Item	Not Demonstrated	Does Not Meet Expectations	Meets Expectations	Exceeds Expectations	Points Earned
Content					
Purpose of Project • Statement of project goals • Service to the community and its citizens	0	1-5	6-10	11-15	
Planning and development of project	0	1-5	6-10	11-15	
Implementation of project	0	1-5	6-10	11-15	
Impact and benefits to the community	0	1-8	9-18	19-25	
Evidence of publicity	0	1-2	3-4	5	
Report Format					
Clear and concise presentation with logical arrangement of information following the rating sheet categories	0	1-3	4-7	8-10	
Creativity of the written presentation and design	0	1-2	3-4	5	
Correct grammar, punctuation, spelling, and acceptable business style	0	1-3	4-7	8-10	
Subtotal	/100 max.				
Penalty Points Deduct five (5) points each for not adhering to Report Guidelines (maximum of twenty [20] points): <input type="checkbox"/> cover incorrect <input type="checkbox"/> missing table of contents <input type="checkbox"/> binding incorrect <input type="checkbox"/> over thirty (30) pages <input type="checkbox"/> attached items <input type="checkbox"/> no page numbers <input type="checkbox"/> 4 copies of report not received <input type="checkbox"/> report format does not follow rating sheet					
Total Points	/100 max.				

School: _____ Region: _____

Name(s) _____

Judge's Signature: _____ Date: _____

Judge's Comments:

VERIFICATION & INITIALS (scores checked for accuracy) <input type="checkbox"/> Co-Competitive Events Coordinator _____



COMMUNITY SERVICE PROJECT

Performance Rating Sheet

Evaluation Item	Not Demonstrated	Does Not Meet Expectations	Meets Expectations	Exceeds Expectations	Points Earned
Content					
Description of project development and strategies used to implement project	0	1-8	9-18	19-25	
Appropriate level of chapter member involvement in the project	0	1-3	4-7	8-10	
Degree of impact on the community and its citizens	0	1-7	8-15	16-20	
Evidence of publicity received	0	1-2	3-4	5	
Effective student evaluation of project	0	1-2	3-4	5	
Delivery					
Thoughts and statements are well-organized and clearly stated; appropriate business language used	0	1-5	6-10	11-15	
Demonstrates self-confidence, poise, and good voice projection	0	1-3	4-7	8-10	
Demonstrates the ability to effectively answer questions	0	1-3	4-7	8-10	
Subtotal					/100 max.
Time Penalty Deduct five (5) points for presentation over seven (7) minutes. Time: _____					
Penalty Deduct five (5) points for failure to follow guidelines. _____					
Dress Code Penalty Deduct five (5) points when dress code is not followed. _____					
Total Points					/100 max.
Report Score					/100 max.
Final Score (add total points and report score)					/200 max.

School: _____ Region: _____

Name(s) _____

Judge's Signature: _____ Date: _____

Judge's Comments:

<p>VERIFICATION & INITIALS (scores checked for accuracy)</p> <p><input type="checkbox"/> Chief Administrator _____</p> <p><input type="checkbox"/> Official Checker _____</p>
